

Working for our future – today

Disaster management at home

Three easy steps to
plan for emergencies

Be prepared...

It's as easy as ① ② ③

October 2009

 Gold Coast City Council

Three easy steps to plan for emergencies

My household

Address:

Name of nearest intersecting street:

Names and phone numbers (including mobiles)

First initial & surname

Phone/Mobile

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Important phone numbers

GCCC Disaster Hotline 1800 606 000

Electricity – Energex 131 962

Telephone – Telstra 132 203



My doctor:

My emergency plan

Three easy steps to plan for emergencies

1 My Plan – important details to help my family or household

Contact details

A) If we can't get home or contact each other we will arrange to meet or leave a message at:

Name of a friend or neighbour

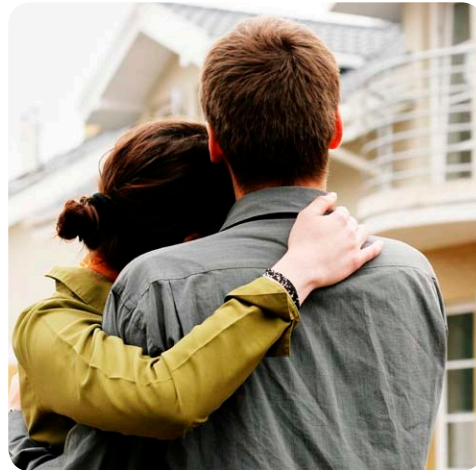
B) Out-of-town contact, family or friend:

Could be the same as (A)

Name: _____

Address: _____

Phone: _____



2 During an emergency

- Listen to the radio for information and updates
- Stay at home unless told otherwise
- Have emergency plan and emergency kit ready
- Be prepared to look after yourself and family for up to three days

Our neighbours

Name: _____

Address: _____

Phone: _____

3 During an evacuation

- Take emergency plan and emergency kit
- Turn off water, electricity (mains supply) and gas (if applicable)

Our neighbours

Name: _____

Address: _____

Phone: _____

My emergency kit

Three easy steps to plan for emergencies



1 Things to keep in your emergency kit at all times

- Battery radio and spare batteries
- Torch
- Candles and waterproof matches
- First aid kit and manual
- Strong plastic garbage bags
- Tarp and tape for temporary repairs for protecting windows
- Tools to turn off utilities such as water
- Copies of important documents in sealed plastic bags

3 Things to include in your kit if there will be extended loss of electricity, water and gas

- Clean water in sealed containers (10 litres per person is recommended for a three day period)
- Water purification tablets
- More food
- Barbeque or portable stove with fuel
- Fire extinguisher

2 Things to have ready for your emergency kit when a warning is issued and a disaster is likely

- Three days of canned and non-perishable food, a can opener plus pet food and other pet needs (if required)
- Bottled water
- Essential medications and toiletries
- Change of clothes, strong shoes and hats
- Mobile phone and charger
- Money, spare house and car keys
- Important documents (originals) in sealed plastic bags
- Tent and blankets

More information?

For help and further information about emergencies and setting up your emergency kit, visit Council's disaster management website:

www.goldcoastcity.com.au/disaster

Severe storms

Three easy steps to plan for emergencies

You can reduce the risk of storms to yourself, family and property by taking these simple precautions.

1 Before a severe storm

- Ensure that your emergency plan is up-to-date and your emergency kit is ready
- Check your insurance covers home and contents from the risk of storms
- Check the roof and gutters are in good condition, clearing leaves and trim any tree branches
- Ensure your yard is free of loose items like patio furniture and rubbish
- Keep vehicles under cover

2 During a severe storm

- Keep your emergency plan and emergency kit with you
- Listen to the radio for information and updates
- Don't use the telephone
- Stay inside and shelter away from doors and windows
- If you need to shelter in the strongest part of your house, this is usually the bathroom, toilet or hallway
- Have mattresses and blankets ready for extra protection

The time after a storm can be as dangerous as the storm itself. Many injuries and deaths occur as a result of people not taking proper actions after a storm has passed.

3 After a severe storm

- Listen to the radio for information and updates
- Remain indoors until advised it is safe
- Do not enter flood waters
- If safe to go outside, carefully check your home for damage and make temporary repairs if needed
- Keep away from damaged powerlines and fallen trees
- Do not drink tap water unless safe to do so



If your house is seriously damaged, please contact the SES 132 500 or Gold Coast City Council for assistance on 1800 606 000

For help and further information visit Council's disaster management website:

www.goldcoastcity.com.au/disaster

Bushfires

Three easy steps to plan for emergencies

Practical tips to prepare for this bushfire season

1 Before a bushfire warning

- Ensure that your emergency plan is up-to-date and your emergency kit is ready should you decide to 'go early'
- Clean gutters, trim overhanging tree branches, bushes and around the home
- Make sure your water supply will be sufficient if there is a bushfire
- Clear fuel around the house, e.g. wood piles, boxes, cans of fuel, etc.
- Check water systems, pumps or generators are in working order
- Ensure fire trucks can obtain access to your property

2 During a bushfire event in your area

- Listen to the radio for information and updates
- Follow instructions from local authorities
- Disconnect hose and fittings and bring inside
- Go inside for shelter
- Wear protective clothing
- Drink lots of water
- Check and patrol for embers inside, particularly in the roof space
- Check family and pets

Be prepared for the effects of a bushfire including heat and wind, smoke, noise, loss of power and phone lines and loss of water pressure.

3 After a bushfire event in your area

- Listen to the radio for information and updates
- Continue drinking lots of water
- If safe to go outside, check for spot fires and embers
- Check for spot fires and embers inside and out (including roof space)

For help and further information visit Council's disaster management website:

**www.goldcoastcity.com.au/disaster
or visit www.fire.qld.gov.au**



Report all fires to 000

If your house is seriously damaged, contact SES on 132 500 or Gold Coast City Council for assistance on 1800 606 000.



Stay prepared...

During an emergency listen to the radio for information and updates – your local radio stations:

89.3 FM	4CRB Community Radio
90.9 FM	Sea FM
91.7 FM	ABC Coast FM
92.5 FM	Gold FM
94.1 FM	Jazz Radio
97.7 FM	Triple J ABC
102.9 FM	Hot Tomato
105.7 FM	Radio Metro
107.3 FM	Life FM

Need an interpreter?

For assistance, please call the National Translating and Interpreting Service on **131 450**.

To use this service you will need to tell them your preferred language and that you want to call Gold Coast City Council (**1800 606 000** after hours emergency).

This is a free service for council-related business available 24hrs, 7 days.

For more information about how to prepare yourself and your family for disasters, check out the Gold Coast City Council disaster management website

goldcoastcity.com.au/disaster

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